

Appendix 6 - Business Plan measures

Housing that meets your needs								
Ref	Portfolio Holder	Director/Lead Officer	Actual	Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G
BP1.2.01 Number of Homeless Households living in Temporary Accommodation (TA)	Cllr N Mawer	<ul style="list-style-type: none"> ■ Nicola Riley ■ Yvonne Rees 	36 households	40 households	★	33 households	40 households	★
<p>Commentary Numbers continue to remain consistent and within our KPI. The Housing Team continues to work ahead of crisis situations to resolve housing issues before the need of temporary accommodation is required. There are currently 81% of cases open to early help or prevention duties</p>								
BP1.2.06 Average time taken to process Housing Benefit New Claims and council tax reduction (Days)	Cllr A Nell	<ul style="list-style-type: none"> ■ Michael Furness ■ Stephen Hinds 	18.11 days	18.00 days	●	16.35 days	18.00 days	★
<p>Commentary The team is performing ahead of target for the year to date, so this month's high volume of claims will not have an impact of their performance for the year, as they expect to be back under target next month.</p>								
BP1.2.07 Average time taken to process Housing Benefit Change Events & council tax reduction (Days)	Cllr A Nell	<ul style="list-style-type: none"> ■ Michael Furness ■ Stephen Hinds 	3.44 days	8.00 days	★	3.56 days	8.00 days	★
<p>Commentary The team continues to report ahead of target for both month and year to date, please note this target is aligned with national targets.</p>								

An enterprising economy with strong and vibrant local centres

Ref	Portfolio Holder	Director/Lead Officer	Actual	End of Year target	R.A.G
BP3.2.01 % of Council Tax collected, increase Council Tax Base	Cllr A Nell	<ul style="list-style-type: none"> ■ Michael Furness ■ Stephen Hinds 	47.61%	97%	★

Commentary

Please note the actual reported reflects the cumulative figure collected to date. End of year target is 97%

BP3.2.02 % of Business Rates collected, increasing NNDR Base	Cllr A Nell	<ul style="list-style-type: none"> ■ Michael Furness ■ Stephen Hinds 	51.21%	97%	★
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Commentary

Please note the actual reported reflects the cumulative figure collected to date. End of year target is 97%

Healthy, resilient and engaged communities

Ref	Portfolio Holder	Director/Lead Officer	Actual	Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G
BP4.2.01 Number of Visits/Usage of contracted & directly managed sports facilities	Cllr N Simpson	<ul style="list-style-type: none"> ■ Nicola Riley ■ Yvonne Rees 	112,079 visits	109,999 visits	★	573,774 visits	540,525 visits	★

Commentary

Usage figures at Bicester, Kidlington and Spiceball Leisure Centres are all showing an increase against the same month last year. Numbers are slightly down against August 2023 at Bicester/Kidlington, however this will be linked to lower school use numbers/swimming lesson attendees etc.

Healthy, resilient and engaged communities

Ref	Portfolio Holder	Director/Lead Officer	Actual	Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G
BP4.1.02 Support Community Safety and Anti-Social Behaviour Prevention Activities	Cllr P Chapman	<ul style="list-style-type: none"> ■ Ian Boll ■ Tim Hughes 	Delivering to plan	Delivering to plan	★	Delivering to plan	Delivering to plan	★

Commentary

During August the Community safety team continued to support our communities, participating in events such as Summerfest, Banbury play day and delivering "Have your Say" events in local areas, undertaking shared patrols with police colleagues and liaising with partners in addressing rough sleeper issues linked to ASB.

A diverse number of activities are delivered across the district to prevent anti-social behaviour, especially in our most deprived areas, engaging with young people in those communities, and working closely with partners to engage, and better understand, the roots of ASB in those areas; and working on preventing it with activities such as the football programme at the Mosque, Senior Youth Club, Sports sessions senior youth, vocal band and others occurring weekly in August.

Finally, the team is working with the Banbury Youth Community Engagement to deliver youth outreach sessions across Banbury to engage and speak to young people, identify issues, and support the development of youth initiatives for the town. Information is fed into the Cherwell Young People, Play & Wellbeing partnership which has community safety and Police representation.